

General terms and conditions - www.vitavif.com

1 Introduction

These General Terms and Conditions govern the use of Vitavif.com and the purchase of nutritional supplements or related products (collectively referred to as "products") in our online shop. By visiting and using our online shop, you agree to be bound by these Terms.

1.1 Identifying data of the owner of the online store www.vitavif.com:

Markolini Trade Company	(Markolini TC)
Chamber of commerce number:	90583353
VAT identification number:	NL865373565B01
E-mail:	info@markolini.com
Address:	Bolakker 16 5768 BV Meijel The Netherlands

For issues related to orders and products please contact us at: info@vitavif.com

2. Registration and account

2.1 You may need to create an account to make purchases on our online shop. You are responsible for maintaining the confidentiality of your account information and are liable for all activities conducted under your account.

2.2 To register and make purchases at Vitavif.com you must be at least 18 years old.

3. Product information

3.1 Vitavif.com offers detailed information about our products, including descriptions, prices and ingredients. We make every effort to ensure that this information is accurate and up to date, but we cannot guarantee the completeness or accuracy of the information.

3.2 The images of products on Vitavif.com are for illustrative purposes only and the actual products may differ slightly.

4. Order and payment

4.1 To place an order, select the products you wish to purchase and follow the checkout process. By placing an order, you agree to pay the stated price, including any applicable shipping charges.

4.2 We accept various payment methods, which will be specified during the checkout process.

5. Shipping and delivery

5.1 We do our utmost to ship your order as soon as possible after payment has been received. The expected delivery time is indicated at the time of ordering. After an order has been completed, you will receive a confirmation at the specified e-mail address. As soon as the order is on its way, you will receive a 'Track and Trace number' from the relevant courier service.

- Delivery The Netherlands: 24-48h
- Rest of Europe: 2-4 working days
- Free shipping from 30€

5.2 Any shipping costs and options will be displayed during the checkout process. You are responsible for providing accurate shipping information.

6. Returns and Refunds

6.1 Returns Policy:

You have the right to return products within 30 days of receipt, without giving a reason, provided the products are in unopened and unused condition.

6.2 Refunds will be made to the original payment method, excluding any shipping costs. This will be done within 48 hours of receipt of the return shipment.

6.3 The return costs are borne by the customer. If the condition of the product does not meet expectations, the shipping costs will be reimbursed by vitavif.com. Please contact us in advance via: info@vitavif.com

Postal addresses for returns:

Para España y Portugal:

Markolini TC
Apartado 4
36080 Pontevedra
España

Para el resto de Europa:

Markolini TC
Postbus 67
5768 ZH Meijel
The Netherlands

7. Privacy Policy

7.1 We collect and process personal information as described in our Privacy Policy. By using Vitavif.com, you consent to the collection and processing of your personal data as set out in the Privacy Policy.

8. Intellectual Property

All content on the online shop, including text, images, logos and trademarks, is protected by intellectual property laws and is the property of Vitavif.com. You

may not use, reproduce or distribute the content of the online shop without our express written permission.

9. Limitation of Liability

To the extent permitted by law, Vitavif.com will not be liable for any direct, indirect, incidental, special or consequential damages arising out of or in connection with the use of our online shop or the purchase of any products.

10. Applicable law

These Terms shall be governed by and construed in accordance with applicable laws and regulations. All disputes arising from these Terms and Conditions or the use of the online shop are subject to the exclusive jurisdiction of the courts of the European Union.

11. Changes to the Terms

Vitavif.com reserves the right to change these Terms at any time. Any changes take effect immediately after placement on the online shop. It is your responsibility to review these Terms regularly.

If you have any questions or comments about these Terms and Conditions or about our online shop, we are happy to help you at: info@vitavif.com